



Hydrocarb Trinidad Limited

Customer Feedback Form

Date [dd/mm/yyyy]:

Company Name:

Product/ Service received:

Please rate the items outlined below:

	N/A	Very dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Very satisfied
1 Rate your level of satisfaction in regards to our <i>product/s</i> meeting your expectations.						
2 Rate your level of satisfaction in regards to our <i>services</i> meeting your expectations.						
3 Overall, how satisfied were you with our delivery time?						
4 How would you rate your interaction with our employees?						
5 How would you rate our HSE compliance and/or performance?						
	Not Likely		Somewhat Likely		Very Likely	
6 How likely are you to use our products/ services again?	1	2	3	4	5	
7 How likely are you to recommend our products and services to anyone else?	1	2	3	4	5	

8 If there is need for improvement, please state what would have made your experience with us better?

9 What was the most memorable thing (positive or negative) from your experience with us?

Signature & Title

Date

This form can be filled out and submitted via any of the following methods:

1. Mailed or dropped off at
Hydrocarb Trinidad Limited,
Guapo Road, Fyzabad,
Trinidad, W.I.

2. On our website at
<http://www.hydrocarb-tt.com/>

3. Emailed to
hydrocarb.tt@gmail.com

4. Faxed to
1-868-677-7559

If you would like to speak with us, please call **1-868-677-7341/ 7723/ 7407.**

Thank you!